# Better Together: Problem-solving Interagency Collaborations

Shaping A Blueprint for High Impact HIV Prevention:

A Forum for Health Care Professionals in San Bernardino and Riverside Counties

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### Three Barriers to Collaboration

Time
Turf
Trust

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http://depts.washington.edu/ccph/pdf\_files/4achange.pdf

### **Turf**

#### Questions to ask when deciding to collaborate

- How will it affect service to your end users
- Juxtapose method of governance and what and how each organization learns
- Identify possible deal breakers very early on
- Take inventory of resources, particularly assets and influence
- Do you have common vision and purpose?

# Types of Collaboration

Networking	Coordinating	Cooperating	Collaborating
Exchanging	Same as networking	Same as	Same as cooperating
information for		coordinating	
mutual benefit	+	+	+
	altering activities to	sharing resources	enhancing the
	achieve a common	to achieve a	capacity of another
	purpose	common purpose	to achieve a
			common purpose

### **Time**

- Be clear and explicit –and agree on--the time needed for your collaboration
  - For services
  - For communication
  - For coordination
- Understand and respect differences in use of time
- May take time to understand each other—be in it for the long haul
- There will be conflict—so be prepared—allow time for resolving this

# Keys to Trust

- Commit time to the relationship
- Reality Check the reasons for collaboration
  - Does it fit with your vision, mission, and values?
- Agree on realistic targets, et aside times and place to review them and then report out.
- Make looking at results part of your collaboration's culture
- Create Trust Tools
- Commit time to the relationship!

## Communication

- Together create a communication plan that includes what needs to be communicated when, to whom and how
- Communicate as if in an atmosphere of distrust
- Rather than what you say, focus on how you are understood
- Assume good will

# Acknowledgements

#### Arthur T. Himmelman

COLLABORATION FOR A CHANGE (revised January 2002)

Definitions, Decision-making models, Roles, and Collaboration Process Guide

By <a href="http://depts.washington.edu/ccph/pdf">http://depts.washington.edu/ccph/pdf</a> files/4achange.pdf

